



Job Title: Pipeline Safety Management-Compliance and Quality Specialist

About us

Every day we deliver safe and secure energy to homes, communities, and businesses. We are there when people need us the most. We connect people to the energy they need for the lives they live. The pace of change in society and our industry is accelerating and our expertise and track record puts us in an unparalleled position to shape the sustainable future of our industry.

To be successful we must anticipate the needs of our customers, reducing the cost of energy delivery today and pioneering the flexible energy systems of tomorrow. This requires us to deliver on our promises and always look for new opportunities to grow, both ourselves and our business.

National Grid is hiring a Pipeline Safety Management-Compliance and Quality Specialist for our Pipeline Safety team in Massachusetts

Job Purpose

Perform compliance and quality assurance and pipeline safety management assessments of company and contractor personnel to ensure construction, maintenance, and gas operations activities are performed in accordance with all applicable Federal and State code requirements, work methods, policies and procedures. Ensure field personnel are operator qualified (OQ), as well as can demonstrate job knowledge and competencies of the work task being performed.

Key Accountabilities

Through field observations, compliance assessments, and quality assessments, collect, sort, and examine data in order to support the safe and reliable delivery of gas service to customers.

- Identify deficiencies and overall pipeline safety performance trends or patterns which may adversely impact the quality and safety of operations.
- Provide recommendations and assist in implementation of corrective actions in order to improve the quality and safety of gas operations performance.
- Provide “on-the-job-training” and mentoring of crew personnel as needed to maintain compliance obligations and/or meet quality standards for work being performed.
- Participate on Incident Analysis teams (IA’s) to determine root cause and identify sustainable corrective actions.
- Provide routine performance updates at Safety Briefs to help field operations personnel increase focus on areas of pipeline safety management.
- Research and review gas procedures and regulatory requirements to determine scenarios that might impact the company.
- Review historical records and metrics so as to identify risk or trends of non-compliance.
- Perform periodic quality field assessments and compliance / records reviews of the company’s mandated programs to ensure pipeline safety regulatory requirements are met.
- Perform the Operator Qualification Performance Evaluation testing.

Supervisory/Interpersonal- Experience Required

- Strong interpersonal skills and have the ability to develop, maintain and manage relationships at all levels within the Company.

Qualifications

- Bachelor's degree, preferably in an engineering discipline (or a related technical discipline) is desired or 3+ years of related work experience.
- Strong knowledge of work and safety rules, work methods, standard operating procedures and regulations is required.
- Excellent oral and written communication skills are a must, as are excellent observation and documentation abilities and a high degree of personal integrity.
- Self-motivated, confident, efficient, decisive and committed to a strong and consistent quality assurance program.
- Working knowledge of personal computer applications (Word, Excel, Access, and PowerPoint) is desired.
- Proficient in Company data information systems (CRIS, MAXIMO, STORMS, MWORK, and GIS) is desired.
- Cross-regional travel for the performance of departmental duties is required and will encompass a minimum of 25% of the Specialist's annual duties.
- Knowledge of relevant Industry practice and regulations.
- Knowledge of developments in regulation.
- Specialized quality-related certification in Tap Root methodologies for project analysis and incident investigation analysis is recognized.
- Demonstrated ability to meet time date driven mandates
- Familiar with Company Operator Qualification program

More Information

This position has a career path which provides for advancement opportunities within and across bands as you develop and evolve in the position; gaining experience, expertise and acquiring and applying technical skills. Internal candidates will be assessed and provided offers against the minimum qualifications of this role and their individual experience.

National Grid is an equal opportunity employer that values a broad diversity of talent, knowledge, experience and expertise. We foster a culture of inclusion that drives employee engagement to deliver superior performance to the communities we serve. National Grid is proud to be an affirmative action employer. We encourage minorities, women, individuals with disabilities and protected veterans to join the National Grid team.

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