



Job Title: Program Manager II - Technical Training

Apply Link: <https://jobs.libertyenergyandwater.com/job-invite/3278/>

Our purpose is sustaining energy and water for life, and it is demonstrated in everything we do as a business, and as an employee team.

At Liberty, we hire passionate people who care about doing the right thing for our customers. We are entrepreneurial, creative, and outcome-focused. Here, your natural talent and achievements will flourish in an inclusive environment of teamwork, trust and continuous learning. We are always pursuing excellence to exceed our ambitions goals, rewarding both the goal outcome and how we achieve it.

Purpose

This position is responsible to plan, develop, deliver and evaluate technical training programs to ensure compliance with the Company's policies and procedures, as well as current and future regulatory codes. The role also has responsibility for oversight and management of the Operator Qualification Plan. Support of the Emergency Plan, Business Continuity Plan, O&M Plan (Manual) and Integrity Management Plans may also fall under the position's purview. In addition, the Program Manager is responsible for the supervision, coaching and training of active Technical Trainers. The position will plan and coordinate training for Operations personnel and outside stakeholders, utilizing both classroom and on-the-job training, incorporating both conceptual and hands-on instruction. Development and evaluation of tests, tools, materials, equipment, standards, and procedures will also be required. The role is responsible for development, implementation, and management of a quality acceptance/assurance plan and program.

Accountabilities:

Technical Training

- Demonstrate strong understanding of regulatory and compliance requirements as it relates to Gas.
- Conduct field inspections to evaluate employee and contractor knowledge, skills and performance to ensure compliance with company and/or regulatory policies, procedures, standards, etc.
- Identify and help implement corrective actions to avoid potential accidents and procedural violations
- Work with management to ensure compliance with applicable State and Federal rules related to program qualification requirements and procedure adherence
- Interpret state and federal codes as required and effectively develop and implement technical & operational training programs in accordance
- Manage training records through current systems to coordinate, track and report on employee training



- Identify and develop training materials (ie. pre-work, trainer decks, participant guides, learning aids, quizzes, exams, hands-on modules)
- Demonstrate ability to plan and effectively deliver training to all levels as required
- Evaluate performance during and after training by conducting follow-ups with students through field visits, observations, coaching, refresher training, etc.
- Identify and provide follow-up and remedial training for OQ program
- Manage and maintain auditable training records
- Support development and management of associated capital & O&M budgets
- Assist in and support the development of O&M and corporate standards and related work procedures
- Assist with joining qualifications and re-qualifications as required
- Conduct Training Needs Assessments associated with the introduction of new equipment, procedures, technology, etc.
- Manage and coordinate OQ requirements for contractors hired to complete covered tasks, ensuring regulatory compliance
- Represent Liberty as an SME on relevant NGA (and other industry associations) committees and sub-committees associated with training and operator qualification
- Supervise and mentor trainers and staff involved in training, inspection, QA, qualification, etc.

Quality Assurance

- Develop and manage QA program, including: performing audits, tracking deficiencies and faults, implementing corrective actions, providing reporting, etc.
- Modify training programs as needed to improve workmanship and safety
- Support Ops and EHS with incident investigations and associated Gensuite reporting, and participate in development of strategies and policies to prevent recurrences

Education and Experience

- Well-developed skills and knowledge within technical training and/or industry experience within a professional discipline that effectively transfers into technical training
- 5 or more years of applicable experience

Through our operating business (Liberty), we provide regulated electricity, water, and natural gas utility services to over 1 million customer connections, primarily in North America. And, our growing portfolio of clean, renewable wind, solar, hydro and thermal power generation facilities represent over 3 GW of renewable generation capacity in operation and under construction.

With our robust, diversified, and growing presence in communities across North America and internationally, we are continually demonstrating our “Think Global, Act Local” business model.