

# Information Technology - Systems Analyst

This position is safety sensitive and is subject to random drug and alcohol testing.

#### **Summary:**

Under close supervision, provides analysis, planning, implementation and support of the technological needs and objectives of the Engineering, Operations, Right of Way, Environmental & Safety, and Drafting corporate functional unit. The major objective of this role is to improve business processes and to support critical business strategies. It provides development, reengineering, implementation, documentation, and maintenance of business applications systems and processes.

This position exists to provide the appropriate systems, applications and a level of technical support in order for the corporate functional unit to accomplish its business goals. This position must apply the most effective technology to the needs and objectives of the corporate functional unit.

## Knowledge:

- Extensive experience in project management for system design, development and support.
- · Strong analytical and troubleshooting skills for problem resolution.
- Basic knowledge of Relational DBMS, SQL, web application development methods and tools.
- · Basic gas transportation industry knowledge.
- Knowledge of system analysis and design techniques.
- Knowledge of general technology tools: Windows/Windows Server, Networking, FileMaker, Content Server, Internet tools, Remote access and support tools.
- Knowledge of pipeline Engineering systems, practices and processes: Bass Triton, Compliance Scheduling, Pipeline database systems.
- Knowledge of Field Operations systems: Mapping tools, GIS/GPS systems, Compliance data collection, Civil Surveying applications and systems, practices and processes; SCADA systems, RSlogix, RSview, Hardware interface systems.
- Knowledge of Drafting systems, practices and processes: Autodesk AutoCAD 2018, Civil Engineering Software, ESRI ArcView/ArcGIS 10, Photoshop CC

## Experience:

Requires a Bachelor's degree or equivalent experience.

Extensive experience with distributed computer systems for large groups of users.

- min. 3 year's developing, programming and supporting systems
- min. 2 years' experience in the following: Engineering, Civil Engineering, Construction and Operational groups and terminology; as first line responder to user support issues; interpreting user and business requirements into accurate and effective systems.

- 1 yrs developing project proposal and justifications
- Ability to coach, assist and train business users
- Ability to effectively research, test, document, and implement new technologies

#### General:

The incumbent in this position is required to establish and maintain a relationship with business customers to effectively coordinate the efforts of the business unit and IT groups. It ensures rapid, effective and appropriate delivery of support and services. The incumbent in this position is required to be "on call" periodically. Periodic overtime may be required to support critical systems during emergency situations. This position also requires a good knowledge of the business and broad technical skills. In this position, the incumbent will interact daily with the business community and must have the ability to communicate effectively both orally and in written form. This interaction with the business community requires travel "out in the field" on a regular and "as required" basis.

Must be adaptable and be able to change direction quickly.

Our facility is located in an attractive campus like corporate setting with easy access to the highway, plenty of parking and lots of amenities: on-site fitness facility, walking paths, several cafes' and much more. As a valuable member of our team we offer a professional, friendly work environment where individuals are appreciated for their contributions.

All positions require pre-employment background verification and drug & alcohol screening. Iroquois is committed to being a safe and drug-free workplace. We appreciate your cooperation in keeping Iroquois safe and drug-free.

In accordance with DOT regulations (49 CFR section 40.25), Iroquois is required to obtain prior drug and alcohol testing records for applicants/employees intending to perform safety-sensitive duties for covered DOT positions who have held similar positions in the past. If an applicant/employee refuses to provide written consent for Iroquois to obtain these records, he/she will not be permitted to perform safety-sensitive functions.

Iroquois is an Equal Employment Opportunity/Affirmative Action employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age, national origin, protected veteran status, disability status, sexual orientation, gender identity or expression, marital status, genetic information, or any other characteristic protected by law.

To apply: employment@iroquois.com