



## Field Leader Training

Two Day Program

March 19-20, 2019

Columbia Gas MA—Training Center  
Shrewsbury, MA

NGA is pleased to partner with MEA energy to offer a new training program for our members. A two-day Field Leader Training program where participants receive practical, hands-on experience in creating rapport with crews, as well as building key leadership skills.

The Field Leader Training is based on extensive industry research and developed specifically for field leaders. It focuses on leadership skills that enable the field leader to effectively direct the activities of their crew and to communicate with management. The program is activity-oriented. Participants are not bombarded with theory. They are provided with practical tools that can be applied immediately on the job.

### Course content includes:

- Strong Teams
- Effective Leadership
- Recognizing & Motivating Crews
- Resolving Conflicts
- Coaching Crews
- Planning Work
- Working with Management
- Ensuring Quality

The curriculum for this training was developed to meet the specific needs of the field leader. It recognizes the opportunities and problems created by the limited authority and age differences of field leaders and their crews. It addresses their needs in a highly interactive, entertaining training environment. Field Leader Training teaches leadership skills that are needed to lead effectively. The situations and cases presented in the training are similar to what field leaders encounter daily on the job.

*“I highly recommend the Field Leader Training Program. The role-playing exercises were extremely helpful. It should be required training for all supervisors and managers, regardless of how long they have been on the job.”*

*Kelly O’Keefe, Product Manager, at CenterPoint Energy*

Please register via NGA’s website, below is the link to NGA’s member log in:

[Please Click HERE to Log Into NGA’s Member Database](#)

- NGA Member Rate: \$795.00



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### Registration and Course Details:

**Day 1 Tuesday**, March 19, 2019 at 8 AM until 4 PM  
(breakfast and lunch included, dinner is on your own)

**Day 2 Wednesday**, March 20, 2019 8 AM—4 PM (breakfast and lunch included)

Full Agenda details to follow soon.

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**Registration Deadline** Friday, March 5, 2019

**Cancellation Policy** Due to contractual obligations, cancellations received 15 business days prior to the program will receive a full refund. Cancellations received 6 to 14 business days prior to the event will receive a refund, less a \$100 administrative fee. No shows and last minute cancellations, 5 business days prior to the event or less, will be responsible for the full registration fee. Substitutions from your organization for the same event are always welcome.

**Questions** Questions regarding the program or how to register via online:  
esitte@northeastgas.org or (781) 455-6800 x117

**Future Class** NGA is currently setting up another class to be held the first week of April, 2019 in the NJ area. More details to follow as soon as dates and location are secured.