



Eversource Energy is the largest Energy delivery company in New England. We support 3.7 million Gas and Electric customers across CT, MA and NH. Be a part of our mission to deliver reliable energy and superior customer service. *ENERGY- BRINGS US TOGETHER!!*

## **Manager, Safety, (Gas Engineering, System Operations and Process Safety)**

Manager, Safety (Engineering, Safety Ops. & Process Safety):

Responsible for managing the development and implementation of Occupational Health & Safety programs and policies within the Eversource safety management system, covering Gas Engineering, which encompasses Gas Control, LNG/LPG, Instrumentation & Regulation within the MA CT regions of Eversource and Process Safety for all of gas (Operations and Engineering). Responsibilities are directed at managing risk, improving processes, measuring, monitoring and improving performance, and establishing regulatory compliance, consistent with Company objectives and government regulations. Responsibilities also include developing safety culture and managing change by leveraging learning, benchmarking and best company and industry practices. Responsible for inspections, observations, auditing programs, incident management, process risk assessment/reduction, Management of Change (MOC) and implementing best practices. Serves as a partner to engineering and LNG/LPG/I&R leadership and other stakeholders (e.g. Pipeline Safety) on all gas safety and process safety related matters, to ensure the safest possible working conditions in the operating areas.

### **Essential Functions:**

- Manages, reviews, assesses and pursues opportunities for continuous improvement and manages company and regulatory requirements/compliance in these areas.
- Ensures that current work procedures and related skills training programs are compliant with current regulatory requirements.
- Provides for the delivery of training and information related to Company safety governance and for the development and implementation of human and operational performance initiatives. Ensures that current work procedures and related skills training programs are compliant with current regulatory requirements.
- Ensures incidents are investigated, contributing factors identified, lessons learned communicated, improvement plans implemented and validated for sustainability to prevent recurrence in the future.
- Assists in the development and implementation of policy and procedure revisions to reflect sustainable practices learned from both data trending and incident evaluations.
- Provides for safety regulatory affairs and records maintenance systems for regulatory reporting purposes.
- Monitors and audits safety and health related work performance of operating personnel and/or contractors for compliance with Company safety policies and safe work practices. May serve as liaison and principle contact in handling improvement actions and audit findings.
- Provides ongoing feedback and information to operating managers/leadership on safety performance within their area of responsibility and advises on any revisions needed to maintain the highest level of safety performance.
- Creates partnerships and works closely with operations leadership to ensure a safe and healthy workplace for all employees. Consultant to safety management teams and local safety committees.
- Reports on safety and health related performance and trend analysis; develops strategic solutions and improvement plans; Conducts analysis of data received from observations, incidents, events and reportable injuries and provides improvement plans, program suggestions and implements changes to existing process; Manages projects resulting from improvement plans.
- Engages and works closely with unions to address and resolve safety and health issues.

## **Technical Knowledge/Skill/Education/Licenses/Certifications:**

### *Technical Knowledge/Skill:*

- Strong knowledge and understanding of applicable regulatory requirements, industry standards and recommended practices for gas utilities and LNG/LPG plants (e.g., DOT, PHMSA, OSHA, AGA, API, etc.), as well as OSHA PSM.
- Comprehensive application and knowledge of safety management systems; CCPS RBPS, preferred.
- Current industry work practices and procedures.
- Excellent oral, written, interpersonal and project management skills.

### *Education:*

Bachelor's Degree in Engineering, Safety, related discipline or equivalent experience.

### *Experience:*

- Ten (10) to twelve (12) years related experience, preferably in the energy sector or comparable industry, including five (5) years in supervisory and managerial positions in the energy, construction, manufacturing, business sectors or operating areas.

### *Licenses & Certifications:*

CSP, ASP, CIH / CAIH or equivalent preferred

## **Working Conditions:**

- Must be available to work emergency restoration assignment as required.
- Must be available to travel between MA/CT/NH as necessary.

## **Mental Aspects:**

### **Leadership Behaviors/Competencies:**

#### *Set and Communicate Direction and Priorities*

- Cascade and translate strategies into action plans.
- Communicate goals and priorities (company, department, team); ensure line of sight
- Drive accountability/monitor progress
- Communicate, communicate, communicate

#### *Build Trusting Relationships*

- Role model honesty and integrity in all communication and actions
- Balance "getting results" with concern for individual needs
- Have honest dialogue with employees; get to know them
- Track commitments and follow-up

#### *Manage and Develop People*

- Create individual development plans with direct reports
- Set realistic performance objectives
- Give ongoing, honest feedback; coach for success
- Differentiate performance and provide rewards and recognition

#### *Foster Teamwork and Cross-functional Collaboration*

- Surface and address competing goals
- Encourage cooperation/remove obstacles between functions
- Conduct teambuilding/development processes
- Encourage collaboration
- Guide team in translating organizational goals into day-to-day work

#### *Create a Diverse, Inclusive Workforce*

- Involve employees/seek input in decision making, on continuous improvement ideas and change
- Diversify staff, where possible, in hiring/promotions
- Seek opportunities to utilize diverse suppliers

#### *Lead Change*

- Exhibit a "can-do" attitude to successfully develop and implement changes in strategy, priorities and work processes
- Respond positively to new demands or circumstances
- Act optimistically to influence others to embrace change

#### *Focus on the Customer*

- Ensure that we have processes in place to deliver on our customer promise and provide superior customer service
- Be a role model for the business on delivering superior customer service  
Please submit a resume with your application.

### **EEO Statement**

Eversource Energy is an Equal Opportunity and Affirmative Action Employer. All qualified applicants will receive consideration for employment without regard to age, race, color, sex, sexual orientation, gender identity, national origin, religion, disability status, or protected veteran status.

VEVRA Federal Contractor

<https://jobs.eversource.com/job/southborough/manager-safety-gas-engineering-system-operations-and-process-safety/7774/1981183456>