

Eversource Energy is the largest Energy delivery company in New England. We support 3.6 million Gas and Electric customers across CT, MA and NH. Be a part of our mission to deliver reliable energy and superior customer service. ENERGY- BRINGS US TOGETHER!!

**Title:** Superintendent, LNG

**Location:** Ludlow, MA

The LNG Plant Superintendent will ensure that all phases of plant operations are un-interrupted and that the LNG facility is safely, reliably and efficiently maintained in accordance with federal regulations and industry best practices. This position report to the Eversource LNG Operations Manager.

The LNG Plant Superintendent must understand all aspects of the Facility maintenance and operations activities, will track and efficiently allocate plant personnel and general resources, will be responsible for the development and implementation of financial and performance reports and will work closely with LNG engineers and third party contractors in the evaluation and implementation of plant process improvements initiatives.

In addition, the LNG Plant Superintendent must understand all aspects of LNG plant security and regulatory compliance requirements (49 CFR Part 193 and NFPA 59A), plant maintenance and operation procedures, as well as the establishment of an adequate and regulatory compliant qualification program for plant personnel.

#### **Essential Functions:**

- Supervise the daily activities of the LNG Plant Maintenance Supervisor, LNG Plant Operations Supervisor and LNG Plant Clerk.
- Establish and promote a culture of safety, regulatory compliance, and environmental responsibility.
- Identify areas of improvement for maintenance, safety, and security.
- Collaborate with the LNG compliance Supervisor in the development and implementation of necessary training programs.
- Implementation of the Eversource LNG process safety plan.
- Ensuring maintenance procedures are developed, reviewed, and implemented effectively.
- Oversee the adequate evaluation of operational personnel to ensure they have the necessary core competencies to carry out operational requirements.
- Evaluate staffing requirements and propose changes when required.
- Communicate with federal, state, and local regulators.
- Assist when drafting responses to any facility information requests.
- Prepares, and manages capital and operations and maintenance budgets the LNG facility operations.
- Reviews and approves time and vehicle reports, purchase requisitions and invoices related to plant activities.
- Ensure that FERC and DEP reporting is performed within allowed timeframes.
- Ensure Eversource corporate requirements are communicated to LNG plant staff and that Eversource policies are implemented and followed.
- Ensure regulatory compliance for Federal Energy Regulatory, Department of Transportation's Pipeline and Hazardous Materials Safety Administration, and Massachusetts Department of Public Utilities inspections.
- Responsible for the development and implementation of LNG plant policies.

**Qualifications:*****Technical Knowledge/Skill:***

- Strong leadership and administrative abilities.
- Ability to establish a culture of safety, reliability, efficiency and compliance.
- Effective communication with different groups, including operations staff, maintenance staff, engineering departments, human resources, federal, state and local regulators, external stakeholders and other Eversource corporate groups.
- Ability to clearly and effectively write, implement and maintain maintenance procedures

***Education:***

- Bachelor's or Associate degree in engineering or relevant technical discipline or equivalent work experience may be considered.

***Experience:***

- At least ten years of relevant process plant operations and maintenance supervision experience and demonstrable/verifiable knowledge of mechanical equipment maintenance requirements and plant operations best industry practices.

**Working Conditions:**

- Must be available to work emergency storm assignment as required.
- Must be available to travel between MA/CT/NH as necessary.
- The Facility consists of one 1 BCF LNG storage tank, a direct fired vaporization send out system, and a liquefaction and pretreatment system.

**Leadership Behaviors/Competencies:*****Set and Communicate Direction and Priorities***

- Communicate priorities and goals (company, department, team)
- Show how employee's work fits in
- Provide business updates, news
- Communicate, communicate, communicate

***Build Trusting Relationships***

- Role model honesty/integrity in communication and action
- Balance "getting results" with concern for individual needs
- Have honest dialogue with employees; get to know them

***Manage and Develop People***

- Set realistic performance objectives and expectations
- Give ongoing, honest feedback; coach for success
- Recognize good performance
- Visit crews in the field
- Remove obstacles to day-to-day performance
- Provide tools, information, training

***Foster Teamwork and Cross-functional Collaboration***

- Encourage cooperation/remove obstacles between work groups/departments
- Encourage collaboration/peers helping peers

***Create a Diverse, Inclusive Workforce***

- Ask for employee input on work process/practice improvements and before implementing change that will affect them
- Encourage ideas

***Lead Change***

- Deliver effective, positive communications about change to your team
- Exhibit a “can-do” attitude to successfully implement changes in priorities and work processes
- Respond positively to new demands or circumstances

***Focus on the Customer***

- Ensure that everyone on the team understands our customer promise and provides superior customer service
- Be a role model for the team on delivering superior customer service

**Please visit the Eversource Careers [website](#) at to apply:**

**[https://eversource.wd1.myworkdayjobs.com/ExternalSite/job/MA-Ludlow/Superintendent--LNG--Ludlow\\_R-010527](https://eversource.wd1.myworkdayjobs.com/ExternalSite/job/MA-Ludlow/Superintendent--LNG--Ludlow_R-010527)**

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