



Eversource Energy is the largest Energy delivery company in New England. We support 4.3 million Gas and Electric customers across CT, MA and NH. Be a part of our mission to deliver reliable energy and superior customer service. *ENERGY- BRINGS US TOGETHER!!*

Gas Technical Trainer

Shrewsbury, MA

https://eversource.wd1.myworkdayjobs.com/ExternalSite/job/MA-Shrewsbury/Gas-Technical-Trainer_R-011036

Plans, designs, develops, coordinates, schedules and conducts technical training related to Gas operations, associated equipment, and emergency procedures. Interprets local, state and national codes for field personnel.

Essential Functions:

- Identifies technical training needs related to gas systems and associated equipment including emergency procedures on an as needed basis.
- Designs and develops effective training programs and materials. (Including hands-on simulations and/or videos)
- Schedules and conducts technical training classes.
- Provides technical training to meet the requirements of the Company's Apprentice programs.
- Provides follow-up and remedial training for federal Operator Qualification program.
- Identifies pertinent safety issues and incorporates them into training programs.
- Reviews and evaluates new and existing work methods, practices and procedures and ensures training materials are compliant with current company and regulatory requirements.
- Provides on-the-job technical training, as required.
- Interprets local, state and federal codes for field personnel, as required.
- Schedules instructors, who have expertise in specific technical areas, for Company training programs involving gas systems and associated equipment. Provides training and assistance to other Eversource departments, as necessary.
- May assist Gas Engineering and/or Operations with the analysis of new tools and equipment.
- May assist Gas Engineering and/or Operations with post-incident analysis of tools, equipment and/or materials.
- May represent Eversource on industry committees, professional societies and joint study groups as assigned

Technical Knowledge/Skill/Education/Licenses/Certifications:

Technical Knowledge/Skill:

- An in-depth knowledge of theory, installation, operation and maintenance of natural gas distribution and/or meter systems; associated equipment and emergency response is required.
- Thorough knowledge of Eversource Employee Safety Manual preferred
- Thorough knowledge of Eversource Construction Standards and Materials, Tool and Equipment work practices and procedures, operation and maintenance relevant to the particular discipline to which the employee is assigned, preferred

- Ability to accurately interpret codes, standards, and technical data and to read complex schematics, diagrams, prints, and layouts.
- Ability to plan, design, develops, conduct, and coordinate effective skills and methods training programs.
- Excellent communication skills, ability to present theory and concepts, as well as hands-on technical instruction with clarity, confidence and enthusiasm.
- Ability to use personal computer and traditional office software and computer tracking system.
- Ability to apply sound judgment; strong customer focus
- Handle responsibilities with integrity and the highest standards of professionalism

Education:

- Bachelor's degree in related discipline or equivalent work experience.

Experience:

- Three plus years related experience

Licenses & Certifications:

- Valid driver's license required. Commercial Driver's License (CDL) or ability to obtain CDL, preferred.
- Natural Gas Operator Qualifications (OQ) preferred

Working Conditions:

- Work is performed primarily in training facility (indoors & outdoors). Occasional field training.
- Must be available to work emergency restoration assignment as required.
- Must be available to travel between MA/CT/NH as necessary.

Vaccination Information: Eversource requires an individual who is newly hired into this position to be fully vaccinated for COVID-19 by their first day of employment. If you have any concerns regarding compliance with this requirement, you will need to discuss your concerns with Eversource's HR department after a decision has been made about whether or not to make you a conditional offer of employment. Eversource does not require applicants to discuss vaccination status prior to receipt of a conditional offer of employment and complies with all applicable laws requiring reasonable accommodation.

Emergency Response: Responding to emergency situations to meet customers' needs is part of every employee's role. If employed, you will be given an Emergency Restoration assignment. This means you may be called to assist during an emergency outside of your normal responsibilities, work hours and location.

EEO Statement: Eversource Energy is an Equal Opportunity and Affirmative Action Employer. All qualified applicants will receive consideration for employment without regard to age, race, color, sex, sexual orientation, gender identity, national origin, religion, disability status, or protected veteran status.

VEVRRR Federal Contractor