

Eversource Energy is the largest Energy delivery company in New England. We support 3.6 million Gas and Electric customers across CT, MA and NH. Be a part of our mission to deliver reliable energy and superior customer service. ENERGY- BRINGS US TOGETHER!!

Title: Director, Gas Technical Services

Location: Westborough, MA Berlin, CT

Drives the efficient execution of leak surveys, corrosion and damage prevention by providing effective planning, scheduling, and evaluation of work management processes for all of Eversource Gas Operations. Responsible for contract services related to leak surveys, corrosion and damage prevention of the gas distribution system. Ensures contracts for outside services are consistent with good procurement practices, provides low cost and high quality, adheres to all contract provisions and are sensitive to the working agreements with Company employees.

Essential Functions:

- Collaborates with other Gas Operations Directors in developing a robust, consistent and fully integrated framework of work practices ensuring the delivery of service excellence and best in class processes.
- Establishes and implements best practices for, leak surveys, corrosion and damage prevention in order to optimize work schedules and resource allocation, ensures the delivery of Capex and Opex work plans, and supports work practices that are compliant with Eversource policies, procedures and standards, as well as federal, state and regulatory requirements.
- Oversees the development and implementation of programs designed to provide oversight for leak survey and corrosion processes, including walking or mobile surveys, preparation of leak survey work packages and maps, and the analysis of leak survey field data, along with the analysis, testing and development of corrosion facilities in the field.
- Works with other Gas Operations Directors to manage, balance and coordinate external and internal resources required to meet short- and long-term objectives and performance goals.
- Directs damage prevention activities related to the location of underground facilities to ensure a high accuracy ratio and efficient mark-out work practices. Collaborates on development and implementation of company-wide safety standards for excavating around gas facilities as well as on educating all internal and external personnel.
- Oversees management of day-to-day relationship with contractors and other external service providers, including negotiation, interpretation and application of established contractual agreements and/or service level agreements to ensure adherence to standards and best outcomes for Gas Operations' field activities.
- Develops and maintains effective relationships with key stakeholders in order to share best practices, drive consistency, ensure timely delivery of projects and maximize customer satisfaction.
- Establishes and monitors goals, policies, plans, standards, performance objectives and budget for, Leak Survey, Corrosion and Damage Prevention area in order to ensure alignment with both the Gas Organization and corporate goals.
- Oversees development of area staff. Develops a mindset of ownership and employee accountability for outcomes and consistent level of productivity and quality of work.

Qualifications:

Technical Knowledge/Skill:

- Requires thorough knowledge of, leak surveys, corrosion techniques & applications and damage prevention management.
- Requires knowledge of design and construction of gas distribution facilities and equipment, as well as the codes and regulations that govern the operation and maintenance of the gas distribution system
- Requires knowledge of the theoretical and practical application of project management techniques, tools and software
- Requires strong administrative, communication and leadership skills

Education:

- Bachelor's Degree in Business, related discipline or equivalent experience
- Master's degree or MBA preferred

Experience:

- Minimum of twelve (12) years gas distribution, utility or technical experience

Working Conditions:

- Work is performed primarily in an office environment but does require some time in the field to resolve complex problems and keeping up to date with their operation.
- Must be available to work emergency restoration assignment as required.
- Must be available to travel between MA/CT/NH as necessary.

Problem Solving & Complexity:

- Work includes calculating, comparing, technical writing, editing, planning, evaluating, interpreting, organizing, consulting, analyzing, designing, documenting, specifying, coordinating, implementing and presenting.
- This role works in an environment that often requires the performance of multiple simultaneous activities, where deadlines need to be met and work is performed under pressure while involving significant business commitments and results.

Please visit the Eversource Careers [website](#) to apply:

https://eversource.wd1.myworkdayjobs.com/ExternalSite/job/MA-Westborough-Technology-Dr/Director---Gas-Technical-Services_R-015229

Eversource Energy is an Equal Opportunity and Affirmative Action Employer. All qualified applicants will receive consideration for employment without regard to age, race, color, sex, sexual orientation, gender identity, national origin, religion, disability status, or protected veteran status.

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