



Shrewsbury MA - Training Center

Technical Trainers

Introduction

Columbia Gas, a NiSource Company (NI) As one of Americas premier regulated energy providers, the services we provide are vital to millions of residential consumers, businesses and industries as well as thousands of communities and organizations depending on reliable, affordable energy as a fundamental building block of economic vitality and growth.

Our NiSource gas distribution operations provide reliable, domestically produced supplies of natural gas to more than 3.3 million residential, commercial and industrial customers via nearly 60,000 miles of pipeline and related facilities in seven states: Ohio, Pennsylvania, Virginia, Kentucky, Maryland, Indiana and Massachusetts.

We are currently seeking **2 Technical Trainers** with a Service background. This position will be based out of the training center located in Shrewsbury, MA. The incumbent will have access to world class facilities, infrastructure and hands on rooms with state of the art appliances and equipment used to educate and develop our plant (distribution)/service personnel. Our Trainers support the research, development, coordination and revision of training programs. They lead by example, educate and direct others on technical subject matters and possess the job skills/knowledge to execute independent judgment on complex projects and assignments, while upholding top decile safety standards.

Responsibilities

Job responsibilities include but are not limited to:

- Providing training on establishing gas service, discontinuance of service, leak investigation & responding to customer orders
- Provide learning events that build student knowledge and skill with a primary focus on Plant functions
- Integrate classroom training, hands on practice and simulation, and on the job training (OJT) events that maximize student learning
- Implement/train learning initiatives that provide practical in field experience for employees
- Identify/react to learning opportunities, while developing employees towards masterly level of job positions
- Provide support services to field operations, construction, corrosion and support operations
- Collaborate with operations management to identify training needs and deliver programs to ensure compliance
- Identify needs and participate with Gas Standard reviews within operations
- Assist the coordination, delivery, and facilitation training programs as needed
- Promote a safe work environment by actively participating in all aspects of employee safety program. Support our interdependent safety culture by ensuring the safety of your co-workers.

Qualifications

Required for Selection:

- Experience in Natural Gas Plant (Distribution) / Service Operations
- Experience delivering effective technical training & evaluation programs
- Familiarity with State/Federal gas pipeline regulations
- Excellent communications, presentation, interpersonal skills
- Knowledge of basic PC applications/skills
- Valid Driver's License

- Estimated travel up to <15%
- *70% of the time delivering hands on training (both indoors/ outdoors)*

Preferred for Selection:

- Plant/Construction/Distribution/Service experience
- Supervisory experience / leadership skills
- B.A. or B.S. and/or other technical related certifications
- Previous experience as Facilitator for various size groups
- Working knowledge of operations support systems, i.e. LMS, On-board, WMS, MDT, etc.

To apply: <https://www.nisource.com/careers/job-detail/job-922317>