



Job Title: Manager - Damage Prevention

Scope of Work - Main duties, settings, geography, reporting relationships, other relationships:

Responsible for operations, maintenance and direct supervision of Underground Locating and Damage Prevention Programs for all NY and CT OpCo's. This position will have oversight authority for all Underground Locating and Damage Prevention practices at MNG and BGC.

- Responsible for staff of Analysts, Bargaining Unit employees, and contractors to meet regulatory compliance of Excavation Damage Metrics and Locating Requirements.
- Promotes employee development and training opportunities.
- Provides guidance and mentoring to promote operational best practices.
- Responsible for all electronic damage metrics databases.
- Responsible for all locating databases where locates are performed by internal staff.
- Responsible for overseeing the Ticket Management Systems used by each OpCo.
- Supports Gas Field Operations and other departments.
- Applies company, industry, local, state, national codes, and standards, and ensures compliance with regulatory requirements.
- Interacts with customers, developers, municipalities, agencies and others.
- Supports public outreach and awareness.
- Manages technical support contractors and consultants.

Employee is assigned to a primary Corporate location with travel to other operating divisions or Avangrid locations as needed. Occasional work outside of the service territory for industry or government meetings or training may occur.

MAJOR ROLES AND RESPONSIBILITIES (Scope of work - range of responsibilities):

- 1. Supervise and manage employees and contractors performing underground locating and damage prevention work activities to meet Federal and State mandated requirements.**
2. Supervise and manage Ticket Management System contracts and software utilized by all OpCos to ensure the system supports the needs of One Call Centers, Regulatory Requirements, Underground Locating requirements, and Damage Prevention efforts.
3. Responsible for managing the Public Outreach effort with various local and state municipalities. This may include working with/through each OpCo's Community Outreach managers/Key Account managers regarding damage prevention, mandated contractor Dig Safe training and voluntary training of their own staff, as appropriate.

4. Responsible to develop policies/procedures and schedule work to safely meet or exceed departmental and corporate goals and objectives.
5. Oversee department's initiatives, the preparation of budgets and the tracking, contract management, cost control, and reporting of actual O&M and capital expenditures using SAP and other reporting methods.
6. Responsible for Underground Locating and Damage Prevention (metric) goals and objectives, while ensuring alignment with department and corporate goals. Performs performance evaluations, recommends candidates for hire and salary adjustments, provides coaching and counseling toward performance improvement and guides development of staff in group. Manages the application of the union labor agreement.
7. Responsible for the preparation and communication of reports to document performance in meeting department, corporate, and regulatory goals and requirements.
8. Interfaces with and supports Gas Planning, Engineering and Delivery and Gas Field Operations. Provides resources and expertise to support the design, operation, maintenance and inspection of distribution and transmission systems.
9. Represent the company on various teams or committees with Avangrid, state, regional or national issues. Act as liaison for the Company with customers and with state and municipal agencies to coordinate efforts.
10. Represent the company on committees, while managing the OpCos' relationships, as appropriate, dealing with various state One Call Centers, the Northeast Gas Association (NGA), and the Common Ground Alliance (CGA), and similar organizations. Provide support to these agencies, as needed.

JOB REQUIREMENTS:

Education & Experience Required:

- Associate's Degree in a field of study with a minimum of 7 years of experience in gas operations or related experience or a High School Diploma/GED equivalent with a minimum of 10 years of experience can be substituted for a degree.
- Bachelor's degree or higher with minimum of 4 four years of experience in gas operations or Master's degree in a field of study with a minimum of 2 years related experience is also acceptable. Bachelor's Degree is preferred.

Skills/Abilities:

- Experience/knowledge on NY or CT's One Call practices (responsibilities of operators, excavators, and locate requirements)
- Good oral and written skills.
- Teamwork orientated.
- Problem-solving abilities.
- Ability to manage complex databases.

Competency Requirements:

It is preferred that for this job, the candidate fulfills the requirements in terms of levels indicated below.

1. Delivering for the Business:

- Global view of the Business – Advanced level
- Achieving Results and continuous improvements - Advanced level
- Initiative – Advanced level

- Innovation & Creativity - Competent level
2. Global Relationships:
- Flexibility & Globalization - Advanced level
 - Customer Focus - Advanced level
 - Communicating & Influencing – Advanced level
 - Team Work - Advanced level
3. Global Leadership:
- Team management – Competent level
 - Developing Others - Competent level

To apply:

<https://career2.successfactors.eu/sfcareer/jobreqcareer?jobId=18205&company=iberdrolas>