

# 2020 Spring Operations Conference

## Program at-a-Glance

<b>Tracks</b>	Customer Service/ Utilization	Employee and Public Safety Management	Workforce Management	Construction & Maintenance
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April 2, 2020

### BREAKOUT SESSIONS

<b>Track Chair</b>	Paul Pirro Public Service Electric & Gas	Dave Attig Vermont Gas Systems Track Chair	Dan Dessanti Northeast Gas Association Track Chair	Eileen Sitte Northeast Gas Association Track Chair
<b>Session 1</b> 10:00– 10:05	<b>How to Classify and Prioritize the Repair of Large Methane Emitting, Class 3 Leaks</b>	<b>Installation of Slam Shut Regulators on Low Pressure Systems</b>	<b>Pre-Employment Assessments</b>	<b>Construction Quality and Compliance Lessons Learned</b>
10:50- 11:05	<b>Exhibitor Presentations And Break</b>	<b>Exhibitor Presentations And Break</b>	<b>Exhibitor Presentations And Break</b>	<b>Exhibitor Presentations And Break</b>
<b>Session 2</b> 11:05- 11:50	<b>Investigating and Mitigating High Gas Readings in a Building</b>	<b>Safety Metrics— New Research and Trends</b>	<b>Field Inspection Workforce Best Practices</b>	<b>Videonitch - NGA Online Training Learning Channel</b>
<b>Session 3</b> 11:50– 12:00	<b>Roundtable</b>	<b>Roundtable</b>	<b>Roundtable</b>	<b>Roundtable</b>



## 2020 Spring Operations Conference Our Sponsor Companies

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April 2, 2020

<b>Welcome</b> 10:00—10:05	<b>Track Chair Introduction</b> <a href="#"><u>Paul Pirro, Public Service Electric &amp; Gas, Track Chair</u></a>
<b>Session 1</b> 10:05—10:50	<b>How to Classify and Prioritize the Repair of Large Methane Emitting, Class 3 Leaks</b> <a href="#"><u>Andrew Argeski, Public Service Electric &amp; Gas &amp; Katherine Silver, Columbia Gas of Massachusetts</u></a> Two LDC representatives will share how they have modified their leak management program to include methane emissions reduction from large grade 3 leaks as an additional objective while maintaining safety as a priority.
10:50—11:05	<b>Exhibitor Presentations &amp; Break</b>
<b>Session 2</b> 11:05 - 11:50	<b>Investigating and Mitigating High Gas Readings In A Building</b> <a href="#"><u>John Toumeh, UGI Utilities</u></a> The presenter will share his company's approach to address a building suspected to have high gas readings, including investigation procedures, lowering the risk to the public, employees and emergency responders, shutting off power and lowering ignition risk.
<b>Session 3</b> 11:50—12:00	<b>Roundtable Discussion</b>

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<b>Welcome</b> 10:00—10:05	<b>Track Chair Introduction</b> <u><a href="#">Dave Attig, Vermont Gas Systems, Track Chair</a></u>
<b>Session 1</b> 10:05—10:50	<b>Installation of Slam Shut Regulators on Low Pressure Systems</b> <u><a href="#">Dave Monte, Columbia Gas Massachusetts</a></u> The presenter will share how Columbia Gas chose slam shut regulators as the approach to protect its low pressure systems and how they incremented the solution.
10:50—11:05	<b>Exhibitor Presentations &amp; Break</b>
<b>Session 2</b> 11:05 - 11:50	<b>Safety Metrics –New Research and Trends</b> <u><a href="#">Zac Lowe, Southern Company</a></u> Zac will speak about the changes made at Southern, including the culture shift they have undertaken from a safety lens – both personal and pipeline – as well as their implementation of a Safety and Health Management System.
<b>Session 3</b> 11:50—12:00	<b>Roundtable Discussion</b>

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<p><b>Welcome</b> 10:00—10:05</p>	<p><b>Track Chair Introduction</b> <u><a href="#">Dan Dessanti, Northeast Gas Association</a></u></p>
<p><b>Session 1</b> 10:05—10:50</p>	<p><b>Pre-Employment Assessments</b> <u><a href="#">Craig Piano &amp; Patrick Peterson, IUOE 15</a></u> The panelists will share their approaches to effectively pre-screen candidates in order to increase employee performance and retention success rates prior to making the investment to hire and train new employees.</p>
<p>10:50—11:05</p>	<p><b>Exhibitor Presentations &amp; Break</b></p>
<p><b>Session 2</b> 11:05 - 11:50</p>	<p><b>Field Inspection Workforce Best Practices</b> <u><a href="#">Dan Lorenz, Joe Knows Energy</a></u> A recent industry survey provides insight on field inspection challenges and how industry participants are dealing with it. In addition, the presenter will provide what has been learned and how a “Human Factors” approach, with a focus on selection, proper training allocation and technology can improve the process.</p>
<p><b>Session 3</b> 11:50—12:00</p>	<p><b>Roundtable Discussion</b></p>

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<p><b>Welcome</b> 10:00—10:05</p>	<p><b>Track Chair Introduction</b> <u><a href="#">Eileen Sitte, Northeast Gas Association</a></u></p>
<p><b>Session 1</b> 10:05—10:50</p>	<p><b>Construction Quality and Compliance Lessons Learned</b> <u><a href="#">Wallace McGaughey, G2 Integrated Solutions</a></u> The presenter will share his experience at PHMSA about construction issues identified during transmission pipeline construction. He will review lessons learned from these projects and how we can achieve operator accountability for quality assurance during construction.</p>
<p>10:50—11:05</p>	<p><b>Exhibitor Presentations &amp; Break</b></p>
<p><b>Session 2</b> 11:05 - 11:50</p>	<p><b>Videonitch - NGA Online Training Learning Channel</b> <u><a href="#">Pete Cronan &amp; Steve Goodwin, VideoNitch</a></u> Learn how a new NGA training supplement program enables field employees prepare for tasks by viewing instructional videos and documents on line, wherever they are, while providing training managers the ability to track the training taken by their employees.</p>
<p><b>Session 3</b> 11:50—12:00</p>	<p><b>Roundtable Discussion</b></p>