

## A.Y. McDonald Mfg. **Natural Gas Meter Bypass Technologies**

October 08, 2020

### Welcome





Dubuque, IA



Albia, IA



Elizabethton, TN



The Time Has Come For Operational Change





### **Factors for Change**



**Safety** 

**Customer Experience** 





**Operational Efficiencies** 



#### **Choices are Available**

- Environmental Health & Safety
  - Eliminates the need to enter a customer premises
    - Meets COVID 19 social distancing requirements for Customer Service technicians
  - Increased Safety of Utility Employees
    - Employee injuries climbing in attics, under homes
    - Employee injuries or sprains moving furniture or appliances
    - No threats of dog bites inside of homes
  - Increased Safety of Customers
    - Latch key / underage children home alone
    - High crime areas
    - Threat of violence or illegal activities inside the premise



#### **Choices are Available**

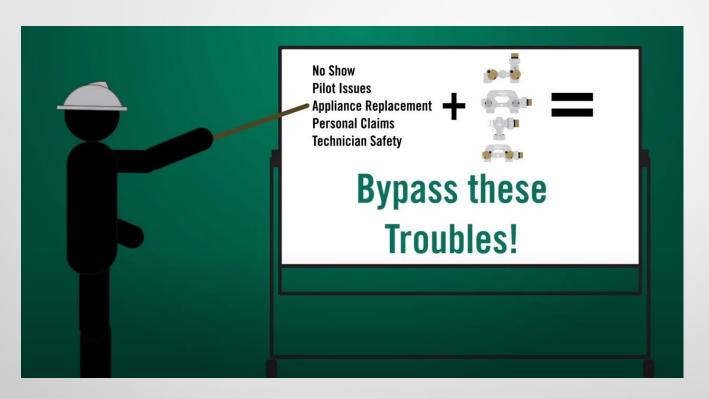
- Increased Customer Satisfaction
  - No need to schedule meter changes
  - No more missed appointments due to leak calls or FTE absence
  - No more customer not home (CGI's)
  - No more claims for damaged floors, ceilings, appliances
  - No more tracked soil inside of homes



#### **Choices are Available**

- Operational Efficiencies using Bypass Technology
  - Requires Zero Entry in Premise(s)
  - Reduced employee absences due to injuries inside of home
  - Less Trips Dry Runs Missed Appointments
  - Less burden of customer scheduling
  - Less Homeowner Claims Reduced Liability
    - Damaged Appliances & Replacement
    - Damaged Floors (from moving stoves, etc.)
    - Damaged Ceilings (from working in attacks)
    - Suggested theft from premise
    - Suggested inappropriate contact or gestures





https://www.youtube.com/watch?v=w3AZM7FKtYQ&list=PLHco7Fjo9eAVUuCNsJ9lolOkeLbweVzgq&index=5

#### **Residential & Multi-manifold Bars**

- Allows for Meter Changes requires no entry to premises
- Self contained system

6410: Single Meter Residential





6282: Multi-Meter Commercial



6312: Multi-Meter Manifolds







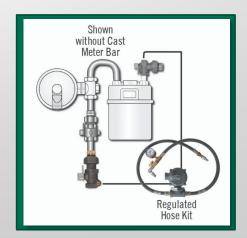
- Bypass Valves
  - Allows for Meter Changes and Component change out
  - Angle Bypass Ball Valve





Inline Bypass Ball Valve





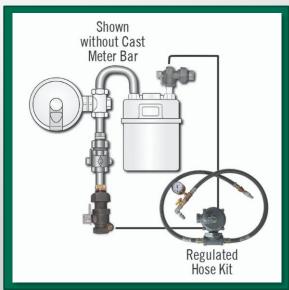


- Portable Bypass Kit PBK
  - Allows for the use of supplied/bottled gas
    - Features and benefits:
      - https://www.youtube.com/watch?v= s3q1CEDvWg8&list=PLHco7Fjo9e AVUuCNsJ9lolOkeLbweVzgq&inde x=2



 Allows for bypass without the need for a tank/bottle, hops from riser valve to customer valve

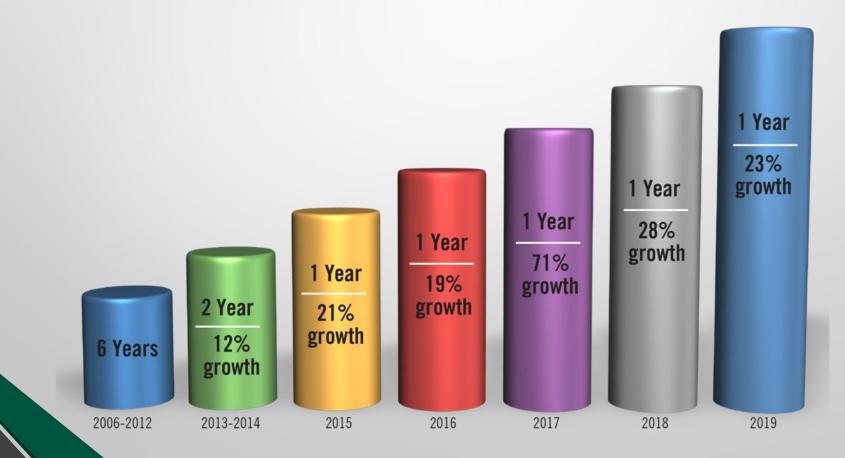






## Bypass Technology

History of Usage Growth





## **Technical Training**

- In-depth on-line (Zoom) training
- https://www.youtube.com/watch?v=IUcKI5Q42k4&list =PLHco7Fjo9eAVUuCNsJ9lolOkeLbweVzgq&index= 10
- Live demonstrations with customers
- On hands training



- Meter Set Assemblies (MSA)
  - Allows for standardized, cleaner meter sets and less time at each premise





https://www.youtube.com/watch?v=VgXz9mw6y64&list=PLHco 7Fjo9eAVUuCNsJ9lolOkeLbweVzgq&index=1

#### Thank you for your continued support. and business!







AY McDonald University (AYU)



AY McDonald Natural Gas Electronic Catalog





#### Stay Tuned for Future Webinars



# Please feel free to contact Liberty Sales & Distribution or A.Y. McDonald Mfg. with questions

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