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Job Opportunities



Position Description

Vice President, Gas Operations

The Company

NSTAR is the largest Massachusetts-based, investor-owned electric and gas utility, with revenues of approximately \$3.4 billion and assets totaling approximately \$8.2 billion. NSTAR transmits and delivers electricity and natural gas to 1.4 million customers throughout eastern and central Massachusetts, including 1.1 million electric customers in 81 communities and nearly 300,000 gas customers in 51 communities. The company, headquartered in Boston, Mass., provides regulated electric and gas utility services and is also engaged in telecommunications and other non-regulated activities. NSTAR employs more than 3,000 employees in its regulated business.

The Position

This position has primary responsibility for the planning, operations and control of the gas operations system. This entails the planning and directing of all activities related to gas supply and control, storage, utilization, service, distribution, construction, maintenance, engineering and sales. The position will also assist the Senior Vice President, Operations develop the organization's short and long-range plans and, in turn, develop and implement business unit objectives that are aligned with and support the strategic and tactical goals of the Company. This position establishes the direction of the system infrastructure strategy and operating philosophy including development of safe operating procedures and work practices that are consistent with industry best practice's, drive continuous improvement and exceed regulatory and customer expectations. The position will work with subordinate positions to instill a philosophy of ownership and accountability for outcomes and a high level of productivity and quality of work.

In this role the person will

- Responsible for ensuring a reliable and continuous supply of natural gas to customers while ensuring the safety and well being of our customers and employees. Responsible for ensuring that adequate resources are procured and dispatched to meet system needs.
- Responsible for system analysis, design engineering and related construction of new and retrofit projects including LNG facilities, take stations and distribution systems.
- Responsible for the overall planning, operation, construction and control of the gas distribution system. Directs the maintenance, protection and improvement of all distribution lines and facilities.
- Oversees the Gas Sales and Marketing function, ensuring the profitable growth and retention of the gas distribution customer base and value-added services revenue.
- Responsible for the development and monitoring of key performance indicators and for ensuring all gas operations related Service Quality Indicators are met or exceeded.
- Ensures efficient, effective and safe field work methods and practices are in place, in compliance with federal and state regulations and that a zero accident workplace message is delivered on a regular basis.
- Advises Senior Management as to the strategic direction in all areas impacting gas policy, planning and operations.
- Collaborates with Human Resources and others to define and implement a labor relations strategy that enhances productivity and enables the achievement of service level commitments.
- Ensures the availability of competent, properly trained and fully informed personnel.
- Oversees the implementation of a procurement strategy that optimizes the use of outside contractors and leveraging long-term contracts in compliance with management-union agreements.
- Oversees the design and implementation of the Emergency Response Plan (ERP).
- Partners with Corporate Relations to initiate and maintain solid two way communications with all municipal officials throughout the cities and towns served by NSTAR.
- Oversees the development and ongoing management of organization budget and operates within approved budget.

The Person:

The successful candidate will possess over fifteen (15) years of increasing responsibility managing gas distribution functions. Experience working with all levels of an organization including Senior Management. A Bachelor's Degree in Engineering or related discipline, an MS Engineering or MBA preferred.

- Extensive knowledge of the design, engineering, operations and maintenance of gas delivery and distribution infrastructure.
- A thorough understanding of emerging issues within the gas industry.
- Knowledge of federal and state tax and financial regulations.
- Excellent written, oral communication, presentation and facilitation skills.

Please contact Erin Travassos, Manager, Staffing at erin.travassos@nstar.com or 781-441-8725 to discuss.