Manager, Quality Assurance/Quality Control  
Berlin, CT

Position Summary

The Manager – QA/QC is responsible for the development, implementation, and maintenance of Eversource’s quality assurance and quality control programs as they relate to construction and maintenance activities at Eversource. The manager will be responsible for best practice programs that achieve the highest levels of quality management ensuring quality records management and construction and maintenance practices. In addition, the selected individual will be:

- Responsible for the development, implementation, and maintenance of the Company’s quality assurance and quality control programs.
- Responsible for development of the Company’s construction and maintenance quality control procedures.
- Responsible for auditing the Company’s construction and maintenance activities to ensure compliance with federal, state, and company regulations, policies, procedures, and construction standards.
- Responsible for the management of the Company’s in house or external construction and maintenance inspection services resources.
- Responsible for developing and maintaining reports of the Company’s quality management activities including audit activities, tracking of corrective measures, and ensuring continuous improvement of quality management practices.
- Performing the responsibilities of the System Supervisor On-Call.

Position Requirements

Education and Experience: Bachelor’s degree in engineering, quality management, construction management, or process improvement and 10 years of gas industry or related experience.

Technical Skills: Knowledge of applicable construction and maintenance standards, work practices and procedures, and safety requirements. Knowledge of the natural gas distribution industry is desirable. The ability to schedule, plan and manage quality management projects, assessments, and audits. Human resource management and the ability to utilize information technology and the use of Eversource’s office automation systems. Excellent technical writing and oral communication skills required. ISO 9001 certification is desirable.

This position is categorized as safety-sensitive for the purpose of drug testing. Successful applicants shall be subject to a pre-assignment drug test if the individual is currently in a non-safety sensitive position. As an employee in this position the individual shall be subject to random drug testing. A positive drug test will result in disciplinary action.

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