Mutual Assistance Overview

• Background and Introduction
• AGA Master Operations Assistance Agreement (MOAA)
• Request for Assistance (RFA) Form
• AGA Mutual Assistance Database
• AGA Mutual Assistance Program: How to Participate
Background and Introduction

- Events surrounding Hurricane Katrina and Rita in 2005 prompted AGA to consider developing an agreement for gas operators.
- AGA’s Master Operations Assistance Agreement (MOAA), as well as the Request for Assistance (RFA) form, went into effect in 2006.
- A database of emergency personnel contact information had already been established since 1999.
- In 2011, launched the Emergency Planning Resource Center:
  - Reorganized and streamlined AGA Mutual Assistance Program
  - 2011 Version of the MOAA Released
  - Links to regional associations’ mutual assistance programs
  - Links emergency information provided by government and private sectors.
AGA Mutual Assistance Program

• Voluntary, no-fee, mutual assistance program
• Consists of the MOAA, RFA and the Mutual Assistance Database
• The MOAA and RFA were developed to govern the provision of mutual assistance outside the limits of existing state/regional mutual assistance programs
• The Mutual Assistance Database is a clearinghouse of emergency contact information, field capabilities and other resources available for mutual assistance
Master Operations Assistance Agreement

• Serves as a non-binding contract between the signed company and members in the Mutual Assistance Database
• Provides basic foundation for expectations for the Responding and Receiving Companies
• Agreement would be reviewed every five years and re-signed, or sooner if experience indicates edits would be helpful
• In the event of a disaster, participants have a basic assistance contract in place so that crews and/or equipment may be deployed immediately – avoiding delays
Request for Assistance Form

• Serves as the actual binding contract between the two parties involved
• Signed at the time the Responding Company agrees to offer assistance to the Requesting Company
• The RFA form standardizes the type of information being requested by the Requesting Company and lists the company’s immediate needs and deliveries
• Member companies that are not part of the AGA Mutual Assistance Database may still use the RFA form to request assistance in time of need
Mutual Assistance Database

- Permits user broad access to utility companies and service providers nationwide through searchable lists
  - Search by Region
  - Search by Company Name
- Company profile includes:
  - 24-hour emergency contact
  - Primary and alternate emergency personnel contact information
  - Field Capabilities
  - Regional/state association affiliations
  - Field management/supervisory needs
AGA’s Mutual Assistance Program: How to Participate

• Review and sign the MOAA and submit per instructions on the agreement
• Go to the AGA Mutual Assistance Database, and enter company-specific emergency contact information, field capabilities and other key resources available for mutual assistance.
• In time of need, refer to the searchable Mutual Assistance Database for Responding Companies that potentially meet your needs, and reach out to them with the RFA
AGA Mutual Assistance Program Participants by Region

Across the 50 states of USA

- Central: 17
- Eastern: 18
- Southern: 8
- Southwest: 3
- Western: 7

53 Companies
For more information, visit

Emergency Planning Resource Center

Andrew Lu
alu@aga.org

aga.org
ttruebluenaturalgas.org
twitter.com/aga_naturalgas
facebook.com/naturalgas
The American Gas Association, founded in 1918, represents more than 200 local energy companies that deliver clean natural gas throughout the United States. There are more than 71 million residential, commercial and industrial natural gas customers in the United States, of which 92% — more than 65 million customers — receive their gas from AGA members. Today, natural gas meets almost one-fourth of the United States’ energy needs.